



Welcome to Daltron Dial-up.

We have put together some information that will help you to get connected.

If you require additional information please request a copy of our **Frequently Asked Questions** by emailing servicedesk@daltron.com.pg or phone 302 2000 and ask for the Internet Help Desk.

1. System Requirements

Please review our computer system requirements to make sure that you are set up to use our dial-up service

a) Operating Systems

Any of the following will be compatible.

- Windows 95 (Windows 95B or higher)
- Windows 98
- Windows Me
- Windows NT 4.0 with Service Pack 6A (or higher)
- Windows 2000
- Windows XP

• CPU and Memory Requirements (based on Operating System installed)

- Windows 95: 90 Mhz and 32MB RAM
- Windows 98: 133Mhz and 32MB RAM
- Windows NT: 166Mhz and 64MB RAM
- Windows Me, Windows 2000: 266MHz and 64MB RAM
- Windows XP: 300Mhz and 128MB RAM

• Internet browser

- Microsoft Internet Explorer 5.0 or higher
- Netscape Navigator 3 or above
- Opera 8.0.1 or above
- Firefox 1.0.6 or above

• 60 MB of unused hard disk space

• Access to an STD enabled phone line

• A 28.8-kilobit-per-second (kbps) modem connected to an outside telephone line (56 kbps recommended)

Port Moresby

PO Box 1711.
Boroko 111.
NCD, Papua New Guinea.
P + 675 302 2200
F + 675 325 6558

Lae

PO Box 566.
Lae 411.
MP, Papua New Guinea.
P + 675 472 8449
F + 675 472 8455

 your technology specialist

www.daltron.com.pg

We can help you get connected.

If you require assistance Daltron can connect your computer to the Internet, however, we do require you to meet the requirements set out above. Our set-up rates, in Port Moresby during business hours, are K100 on site or for K50 in our workshop.

Published access rates apply to single user access per login connection. For multiple simultaneous user access, please contact Daltron either by emailing servicedesk@daltron.com.pg or phone 302 2000 and ask for the Internet Help Desk.

Or you can get connected yourself!

If you don't require Daltron's assistance in getting you connected, here is the information that you will require.

Primary domain name server (DNS)	Server Assigned
Secondary domain name server (DNS)	Server Assigned
Set your cache proxies to	Server Assigned
Set up your home page (default URL) to	www.daltron.com.pg
SMTP and POP3 Mail Servers	mail.daltron.com.pg
Our dial-in numbers are	188 - 3111 33.6K
	188 – 0200 56K

Telephone Line

Telikom have introduced timed calls for access to the Internet from anywhere in PNG. You need to have STD access to be able to call the 188 numbers. Telikom charges for access to the 188 number and these will appear on your phone bill. The current charges are as follows (please note they may change):

Mon – Sat	0730 to 1730	K3.60 per hour	<i>these rates apply from anywhere in PNG</i>
Mon – Sat	1730 to 0730	K2.40 per hour	
Sunday	0000 to 2400	K2.40 per hour	

Terms & Conditions of Daltron Dial-up:

Daltron Electronics Ltd (Daltron) agrees to provide you with and allow you to use Daltron Internet services on the following terms and conditions of use (Terms & Conditions). By using the Internet services you will have acknowledged that you have read and agree to be bound by and comply with these Terms & Conditions.

1. Duration. The agreement will remain in force unless terminated by either party giving one month's notice to the other.

2. Obligation of Daltron. Daltron will provide the service, which will include an access telephone number, log in code and password, and any other information that is required to access the service.

3. Rates and Charges. The rates for the use of the service are published by Daltron, and may be changed at any time after 7 days notice has been given. You agree to pay in advance for the services based on a monthly invoicing system, invoices will be emailed and must be paid within 14 days of the email date. Daltron reserves the right to suspend access to the service if payment has not been received. A reconnection fee will be imposed for services reconnected within 30 days of disconnection. Any excess hours used will be billed at the published casual rate.

Telephone support is available through our helpdesk. Daltron will provide the following service at no charge; confirmation of user name and password, confirmation that the account is active, supply key set up parameters and fax standard set-up instructions Charges will apply for all other support at a rate of K30.00 per 15 minutes support time. We will advise if you are to be charged.

The rates contained in Daltron iPass Dialler Software are indicative of the hourly access rates, however we reserve the right to amend these due to exchange rate variations.

4. Limitations of liabilities.

4.1 You acknowledge that Daltron will not be liable for damage or injury caused by the use of the internet services or arising out of any breach of any term, undertaking, warranty or representation relating to the internet services under this agreement or provided by Daltron, any of its employees, contractors or agents at any time elsewhere, including any indirect, special or consequential damage, whether foreseeable or not and whether or not such loss or damage derives from an act or omission which is negligent.

4.2 Except as expressly provided under these Terms & Conditions, no warranty, condition, undertaking or term, express or implied, statutory or otherwise, as to the condition, quality, performance, merchantability or fitness for purpose of the internet services provided hereunder is given or assumed and all such warranties, conditions, undertakings and terms are thereby excluded.

4.3 You acknowledge that Daltron shall not be liable for any special, incidental or consequential loss or damages arising from or as a result of any delay, omission or error in the use of the Internet services.

4.4 You hereby indemnify and keep indemnified Daltron in respect of any loss or damage or proceeding brought against Daltron as a result of your use of the service.

4.5 The Daltron technical support team undertakes the following policies when supporting the Daltron Global Roaming Service:

4.5.1 We will not support customers unless they have an established working Daltron Connection before they leave Papua New Guinea;

4.5.2 Cannot be responsible for reliability of other ISP networks and communication phone lines of other countries;

4.5.3 Customers' hardware must be compatible with the telecommunications network of the country from which they are attempting access;

4.5.4 Daltron cannot guarantee a connection outside of Papua New Guinea.

Daltron will, however, make every effort reasonable effort to try and get you connected while in another country.

5. Jurisdiction. The laws in force from time to time in the Independent State of Papua New Guinea shall govern this agreement and each party hereto submits to the exclusive jurisdiction thereof.

6. Force Majeure. Daltron will not be liable for any delay or failure to perform its obligations if the failure or delay is due to Force Majeure.



Internet Application Form for Dial-Up users.

Once complete please return to Daltron either by dropping it in at our service desk, Cameron Road, Waigani or faxing it to 325 6558. If you require further information please either email servicedesk@daltron.com.pg or Ph: 302 2200 and ask for the Internet Help Desk or Fax: 325 6558

One month Billing Plan

ACCOUNT OWNER USER DETAILS Company Individual

Company or Last Name:.....First Name.....

Address.....

Contact Phone:Home:.....Business:.....

Alternate Billing Address or Fax No.

Internet Username (max 15 characters).....

(* your email address will be *username@daltron.com.pg*)

Password

✓	DIAL-UP PLAN	Hours	Plan Mb	Monthly Charge	Excess Rate
	Mail Account Only	5 hours	Unlimited	K25.00	K5.00 per hour
	10 hour plan	10 hours	Unlimited	K45.00	K5.00 per hour
	20 hour plan	20 hours	Unlimited	K80.00	K4.00 per hour
	40 hour plan	40 hours	Unlimited	K140.00	K4.00 per hour
	Megabyte 20	Unlimited	20	K18	60t per Mb
	Megabyte 40	Unlimited	40	K35	55t per Mb
	Megabyte 100	Unlimited	100	K75	50t per Mb
	Megabyte 150	Unlimited	150	K100	48t per Mb
	Megabyte 200	Unlimited	200	K140	48t per Mb
	Megabyte 250	Unlimited	250	K170	45t per Mb
	Megabyte 500	Unlimited	500	K250	40t per Mb

User Options; (contact Internet Sales Rep)

Set up Fee (mailboxes)	K2.00
On-Site PC Setup	K100.00
PC Set-up @ Daltron	K50.00
Additional Mailboxes	K15.00

All prices quoted exclude GST

INITIAL PAYMENT SUMMARY (Onsite setup & Daltron Workshop Setup are optional)

Establishment Fee	K50.00
Account Plan..... (2mths advance payment)	K.....
On-Site Setup Fee	K.....
Set-up @ Daltron	K.....
Other	K.....
SUB TOTAL	
Plus 10% GST	K.....
TOTAL	K.....

Payment Method:

Cash Cheque Credit Card Direct Deposit

Daltron Electronics Bank Details:

BSP (Gordons) A/c#1000144989

ANZ (Waigani) A/c#825851

**Please make all cheques payable to:
"Daltron Electronics"**

Credit Card Details: Visa MasterCard Amex

Card No:.....

Expiry...../.....

Card Holder Name:.....

Signature:.....

Do you require this as a standing arrangement? Yes No

I understand that additional hours are charged at the excess charge for the plan selected. Any hours or megabytes that remain unused at the end of the month will not be credited for the next month. Pack sizes can be increased or decreased at anytime.

Signature:.....

Date:.....

Office Use Only	
Cheque/Order No:	Rodopi Set-up:
Invoice No.:	Initial:
Date:	Date:
Registration No.:	Receipt No: